



	Complaint No. <i>Plainte no</i>	Code Provision No. <i>Article du code</i>
		2(1), 9, 11

Name and Address of Complainant
Nom et adresse du (de la) plaignant(e)

C B

Name and Address of Individual/Organization complained about
Nom et adresse de la personne ou de l'organisation objet de la plainte
Her Majesty the Queen in the right of Ontario, c/o Crown Law Office – Civil, 720 Bay St., 8th Floor, Toronto M5G 2K1;

**Against
Contre**

The Ontario Ministry of Community, Family and Children Services, Legal Services Branch, 56 Wellesley St. W., 17th Floor, Toronto M7A 1E9; and
The Administrator of Ontario Works of the City of Ottawa, Ottawa City Hall, 110 Laurier Ave. W., Ottawa K1P 1J1

The complainant alleges that on, or about the
Le (la) plaignant(e) prétend que le, ou vers le

Day <i>Jour</i>	Month <i>Mois</i>	Year <i>Année</i>
ongoing		

**In respect of
Relativement à**

Name and Address of Person/Class of Persons whose rights have been infringed.
Nom et adresse de la personne ou de catégorie de personne(s) dont les droits ont été bafoués.

Self and children

The respondent contravened a provision of The Human Rights Code, 1990.
Le défendeur a enfreint une disposition du Code des droits de la personne, 1990.

Contravention Ground
Motif de l'acte discriminatoire

Race	Creed <i>Croyance</i>	Colour <i>Couleur</i>	Age	<input checked="" type="checkbox"/> Sex <i>Sexe</i>	<input checked="" type="checkbox"/> Marital status <i>Etat matrimonial</i>	Citizenship <i>Citoyenneté</i>	Ancestry <i>Ascendance</i>
Place of origin <i>Lieu d'origine</i>	Ethnic origin <i>Origine ethnique</i>	<input checked="" type="checkbox"/> Family status <i>Etat familial</i>	Handicap <i>Infirmité</i>	<input checked="" type="checkbox"/> Receipt of Public assistance <i>Etat d'assisté social</i>	Record of offences <i>Casier judiciaire</i>		
Harassment <i>Harcèlement</i>	Sexual solicitation <i>Avances sexuelles</i>		Reprisal <i>Représailles</i>	Breach of Settlement <i>Infraction au règlement</i>	Sexual orientation <i>Orientation sexuelle</i>		

Particulars
Description de l'acte (des actes)

- I am a single mother in receipt of public assistance with a son and a daughter, ages 8 and 5.
- I rent a two bedroom apartment in Ottawa which costs \$750 per month, including heat and electricity.
- I receive a total amount of \$887.67 per month from Ontario Works to support my children and me. \$554 per month of that amount is designated for shelter, but I am unable to find any housing in Ottawa appropriate for my children and me that is less than the \$750 per month I now pay. The average cost of a 2 bedroom apartment in Ottawa is \$930 per month.
- Once I pay my rent, I have only \$137.67 from social assistance to cover the personal needs of my family, including food and clothing.

City/Town Complaint signed at
Nom de la ville/localité ou la plainte a été signée

Ottawa

Date

Day <i>Jour</i>	Month <i>Mois</i>	Year <i>Année</i>
		2003

Signature of Complainant
Signature du (de la) plaignant(e)



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	2(1), 9, 11

Name and Address of Complainant
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C.B.

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5. I receive the Child Tax Credit that amounts to \$409.15 per month. In addition, because I work part-time in paid employment, I also net approximately \$352 per month after child care expenses. When combined with what remains from my social assistance entitlement, I have approximately \$898 per month to cover food, clothing, school supplies, transportation, medicine and other necessities for myself and my children.
6. Despite very careful budgeting and buying used clothing, I cannot make ends meet, and cannot afford basic necessities like a telephone.
7. This past summer, my landlord told me that he was planning to renovate my apartment, which would result in a significant rent increase. I have been trying to find another apartment and have found this very stressful. I cannot find another apartment that I can afford. I constantly worry that once the renovations occur, my family and I will be homeless.
8. I believe that a shelter allowance that covers the real cost of rent is necessary for people in receipt of public assistance to survive and to retain dignity. I also believe that the inadequacy of the shelter component of my social assistance places my children and me at risk of homelessness, and forces me to use money on housing that I really need to use for our necessities.
9. I believe that the policy or factor of providing a shelter allowance for a family of three at a rate that is significantly below the average rent has the effect of restricting my access to accommodation and my ability to maintain it.
10. It is a characteristic of people in receipt of public assistance that we have no other means of paying for rent but through the shelter allowance. Therefore, the inadequacy of the shelter allowance results in a failure by the government to accommodate the particular needs of public assistance recipients.
11. I therefore believe that my right to equal treatment with respect to the occupancy of accommodation without discrimination because of receipt of public assistance has been violated.
12. I also believe that as a woman and as a single parent, my options of accessing rental housing are limited because I am not easily able to share accommodation, and because I experience other barriers in accessing accommodation.
13. I further believe that single mothers are disproportionately affected by the inadequacy of the shelter amounts because we are disproportionately represented in the group of people in receipt of public assistance.
14. I therefore believe that my right to equal treatment with respect to the occupancy of accommodation without discrimination because of sex, and marital and family status has also been violated.
15. I understand the above contravenes Sections 2(1), 9, and 11 of the *Human Rights Code*, R.S.O. 1990, c. H.19.

City/Town Complaint signed at <i>Nom de la ville/localité ou la plainte a été signée</i> Ottawa	Date			Signature of Complainant <i>Signature du (de la) plaignant(e)</i>
	Day <i>Jour</i>	Month <i>Mois</i>	Year <i>Année</i> 2003	

